

CHIEF CAUSE:

Incorrect end dates on payment periods and academic year screen.

IMPACT:

Creates CODIMPRT0085 Exception (rejected award)

Leads to multiple exceptions including Missing or rejected MPN Eligibility exception 0086, eligibility 0015 failure to disburse as not in an accepted status.

Aid will not disburse.

View History

My Exceptions Export

Sort By Escalated Exceptions Student Identifier to display SSN Records per Page 100

	Exception Code	Exception Description	Age Days	DateLastModified	Fund Type
prt	CODIMPRT0085	Disbursement information is incomplete or rejected, DL award is not accepted	2	6/6/2023 6:21:38 P...	DIRUNSUB
prt	CODIMPRT0085	Disbursement information is incomplete or rejected, DL award is not accepted	2	6/7/2023 9:36:12 A...	DIRSUB
prt	CODEXPRT0226	Payment Period End Date is found to be missing or less than or equal to the Payment P...	2	6/6/2023 2:28:57 P...	DIRUNSUB
prt	CODEXPRT0226	Payment Period End Date is found to be missing or less than or equal to the Payment P...	2	6/6/2023 2:28:57 P...	DIRSUB
ment Eli...	ELIGBLTY0015	The disbursement evaluation failed because there is not an Accepted Origination Status...	27	6/8/2023 3:41:36 A...	DIRSUB
ment Eli...	ELIGBLTY0086	Missing or Rejected MPN at COD	27	6/8/2023 3:41:36 A...	DIRSUB
ment Eli...	ELIGBLTY0086	Missing or Rejected MPN at COD	27	6/8/2023 3:41:36 A...	DIRUNSUB
ment Eli...	ELIGBLTY0015	The disbursement evaluation failed because there is not an Ac...			DIRUNSUB

Root Cause of all exceptions

0 Selected
1-8 of 8 Displayed

Reassign Reassign All Unlock Self Assign Undo Override Page 1 of 1 <prev next> Go To Page 1 Go

HOW TO RESOLVE:

Review the Exception Detail this will show you the correct dates.

Exception Detail

Disbursement #: 2
 Term Code: 2023-0802-16 WKS
 Term Start Date: 08-02-2023
 Term End Date: 11-21-2023
 Academic Year Sequence: 3
 Reporting Payment Period End Date: 11-21-2023

While the graduation date is earlier this is the end date of the last term the student will attend. The end date of the the AY and the Loan Periods much match this date.

Exception Code	Exception Description	Exception Detail	Age Days	DateLastModified
CODIMPRT0085	Disbursement information is incomplete or rejected. DL award is not accepted	Details	27	6/6/2023 6:21:38
CODIMPRT0085	Disbursement information is incomplete or rejected. DL award is not accepted	Details	27	6/7/2023 9:36:12
CODEXPRT0226	Payment Period End Date is found to be missing or less than or equal to the Payment P...	Details	27	6/6/2023 2:28:57
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ELIGBLY0015	The disbursement evaluation failed because there is not	Details	27	6/8/2023 3:41:36
ELIGBLY0086	Missing or Rejected MPN at COD	Details	27	6/8/2023 3:41:36
ELIGBLY0086	Missing or Rejected MPN at COD	Details	27	6/8/2023 3:41:36
ELIGBLY0015	The disbursement evaluation failed because there is not	Details	27	6/8/2023 3:41:36

Determine the Associate Term dates for the student’s program.

Term & Program Version Association: Health Care Administration Online

Campus: ONLAW; ONLPHX; ONL Start Date: 11/24/2021

Select	Code	Description	Start Date	End Date
<input type="checkbox"/>	**210809-17	2021-0809-17 WKS	8/9/2021	12/3/2021
<input type="checkbox"/>	**210811-16	2021-0811-16 WKS	8/11/2021	11/30/2021
<input type="checkbox"/>	**210811-17	2021-0811-17 WKS	8/11/2021	12/7/2021
<input type="checkbox"/>	**210818-16	2021-0818-16 WKS	8/18/2021	12/7/2021
<input type="checkbox"/>	**210818-15	2021-0818-15 WKS	8/18/2021	11/20/2021
<input type="checkbox"/>	**210915-15	2021-0915-15 WKS	9/15/2021	1/11/2022
<input type="checkbox"/>	**210915-16	2021-0915-16 WKS	9/15/2021	1/18/2022

To locate the actual end dates of the terms and AY for a degree student got to the enrollment screen under academic records. the double left click on enrollment then click financial aid button at the bottom and select associate budgets. when the page turns click the button which says Term Association 3/4 down the page on the right. This opens this screen. Then type in the start date and the data will be on the right shown here.

EXCEPTION CODEXPRT0226 RESOLUTION GUIDE

APPLY THE CORRECTIONS AND RESOLVE THE EXCEPTIONS.

Financial Aid Academic Year - Sanchez, Jennifer

Academic Year Seq. 3 Grade Level 2nd year undergraduate/sophomore Start Date 3/29/2023
 Dependency Status Independent First Time Borrower Housing With Parent AcYr End Date 11/7/2023
 Weeks In Academic Year 32 Months In Academic Year 6.0 Award Year 1 2022-23
 Credits Exp to Complete 19.00 Credits In Academic Year 24.00 Award Year 2 2023-24
 Weeks / Non-Enroll 8 Weeks Enrolled in Acad Yr 24
 TEACH Counseling Date
 FA Entrance Interview 6/4/2012
 Grad Plus Counseling Date
 FA Awareness Counseling Date
 Re-entry > 180 AY
 Rights Responsibilities Ack.
 Dependent of Deceased Veteran

You can now adjust the AY end date per the term association information.

Tuition	6,650.00	Travel	0.00
Fees	0.00	Personal	962.00
Books & Supplies	561.00	Other (Institutional)	0.00
Room	0.00	Other (Non-Institutional)	0.00
Board	3,693.00	Bank Fees	86.00
Total Budget	11,952.00	Institutional	7,211.00

Award Year 1 Packaging Status 06 - Complete Award Year 2 Packaging Status
 Package Date 5/12/2023 Packaged To Status Full Time
 Package Revised Lock Package Enroll Status Full Time;Term: 230329-ONL-16
 Award Notice Printed Print
 Award Notice Signed

Package Save Cancel Close

Financial Aid Direct Loan - Sanchez, Jennifer A. Fund Source: DIRECT S

Award Year 2022-23 Lender DOEDL Direct Loan Servicing Cent Loan Period Start 3/29/2023
 Gross Amount 3,563.00 Servicer DOEDL Direct Loan Servicing Cent Loan Period End 9/26/2023
 Bank Fees 36.00 Guarantor DOEDL Direct Loan Servicing Cent AcYr Start 3/29/2023
 Net Amount 3,527.00 Status A Approved Locked
 Rebate Amt 0.00 Grade Lvl 2 DL COA 11,952.00
 Orig Fee % 1.057 Int Rebate % 0.000 Create Date 5/12/2023
 Loan ID 622171002 Origination Status Rejected by COD
 Origination Batch ID 2023-06-06T14:28:53.4080790593 Reject Codes 199,117

You will need to change the Loan period end dates to match the new AY ending date and make the loans ready to send. You can now resolve all the exceptions and the aid should post within 24-48 hours barring any unforeseen complications.

Disb#	Date	Acad Year	Term	Net Amount	Disb %	Fee	Rebate	Status
1	5/15/2023	3	230329-ONL	1,764.00	50	18.00	0.00	Scheduled
2	8/14/2023	3	230802-16	1,763.00	50	18.00	0.00	Scheduled

Add Disbursement Delete Disbursement
 Cancel Disbursement Recalculate Disb Amounts

Save Cancel Close